

## Helpful Toll-Free Numbers & Websites

<b>Finding Services</b> Help finding information and referrals to the Health and Human Services Commission (HHSC), community organizations, and volunteer opportunities.	www.211texas.org/211 2-1-1 option 1 or 1-877-541-7905
<b>Case Management for Children and Pregnant Women</b> Help finding services for newborn children through 20 years of age with a health condition/health risk and for high-risk pregnant women of all ages.	1-877-THSTEPS or 1-877-847-8377
<b>Changes in Family Information</b> Assistance in making address, telephone, or family changes.	www.YourTexasBenefits.com Or 2-1-1 option 2
<b>Children's Health Insurance Program (CHIP)</b> Low-cost health insurance for children from birth through age 18.	www.chipmedicaid.org <u>Eligibility:</u> 2-1-1 option 2 1-877-541-7905 Fax: 1-877-447-2839 <u>Enrollment:</u> 1-800-964-2777 Fax: 1-855-671-6038 www.YourTexasBenefits.com
<b>Client Billing Questions</b> Fee-for-service/regular Medicaid. STAR/STAR+PLUS Medicaid and/or Children's Medicaid Dental Services.	1-800-335-8957 Call your medical/dental plan
<b>Family and Community Health Services</b> Information on health services for women, children, and children with special health care needs.	1-800-252-8023
<b>HHSC Ombudsman Office</b> Helps the public when an agency's normal complaint process cannot or does not satisfactorily resolve the issue.	http://www.hhsc.state.tx.us/ombudsman/ <b>Managed Care Assistance Team:</b> 1-866-566-8989 Relay 1-800-735-2989
<b>Medical Transportation Program</b> Help in arranging transportation to health-related activities. Medicaid offers transportation services to all Medicaid recipients. Transportation provided is to and from any Medicaid covered service (e.g., medical and dental appointments, pharmacy, etc.).	1-877-MED-TRIP or 1-877-633-8747 (M-F 8 a.m. to 5 p.m.)  https://www.hhsc.state.tx.us/QuickAnswers/index.shtml#Get_Ride
<b>STAR/STAR+PLUS Program and/or Children's Medicaid Dental Services</b> Help enrolling into a managed care medical or dental plan and selecting a main doctor or main dentist.	1-800-964-2777 TTY 1-800-267-5008
<b>Medicaid Managed Care Helpline</b> Additional assistance with more complex issues of Medicaid managed care.	1-866-566-8989
<b>Texas Health Steps</b> Help finding Medicaid medical and dental providers for children birth through age 20.	http://www.mychildrensmedicaid.org/ 1-877-THSTEPS or 1-877-847-8377
<b>Women, Infants, and Children (WIC) Program</b> Nutrition counseling and food assistance program for women, infants, and children up to age five years	TexasWIC.org 1-800-942-3678
<b>Healthy Texas Women Program</b> Provides low-income women with gynecological exams, related health screenings, and birth control through Texas Medicaid	http://www.healthytexaswomen.org  Call 2-1-1, select the language and press 2 or call 1-877-541-7905
<b>Your Texas Benefits Medicaid ID Card</b> Call to report any problems with the card or to order a new one.	www.YourTexasBenefits.com 1-855-827-3748
<b>Helpful Numbers in your area are:</b> Amerigroup RightCare from Scott and White Health Plan Superior HealthPlan Superior HealthPlan STAR Health (Foster Children) DentaQuest MCNA Affordable Care Act	1-800-600-4441 1-855-897-4448 1-877-644-4494 1-800-783-5386 1-866-912-6283 1-800-516-0165 1-855-691-6262 www.healthcare.gov